DERARA DEBISA

Wisniowa, Katowice, Poland 40-860

+48 572-661-885 - deraramelkamu03@gmail.com

Web: https://personalweb-iota.vercel.app/

linkedin.com/in/derara-debisa-5a363922b

PROFESSIONAL SUMMARY

Specializing in technical support within IT infrastructure and software sectors. Can ensure high levels of customer satisfaction and swift resolution of complex technical issues. Utilize comprehensive knowledge of network protocols, operating systems, and hardware components to provide top-tier support.

WORK HISTORY

03/2023 - 11/2023   **Functionality Quality Assurance Tester**

Keywords Studios - Katowice

- Tested cloud-based apps, ensuring functionality, performance, and cross-platform compatibility
- Reported and tracked bugs in Jira, collaborating with developers to resolve issues and validate fixes
- Performed performance testing on cloud infrastructure for scalability and load handling
- Collaborated with teams to meet design and compliance standards, providing feedback to improve cloud application performance
- Enhanced overall team performance by sharing best practices in QA methodologies.

02/2019 - 10/2020   **IT Consultant**

Adama Science and Technology University - Adama, Oromia

- Assisted over 15 staff members in cloud applications adoption
- Provided support for maximizing cloud tools and procedures to meet university goals
- Led cloud technology research and implementation aligned with strategic objectives
- Delivered technical assistance to ensure efficient cloud system functionality
- Promoted new cloud technologies, addressing risks and benefits

SKILLS

- Azure Automation/ Azure Monitor/ Azure Networking /Active Directory
- Docker
- IaaS/PaaS/SaaS
- Linux/ Windows
- Python/ JavaScript/ React.js
- PowerShell/ Bash
- MYSQL
- JIRA/ Confluence
- MongoDB/ Postman
- VPN/ Express Route/ DNS
- TCP/IP

- DHCP / HTTPS/ HTTP
- Agile Methodology
- UI Testing / Test automation/ Quality Assurance
- Communication
- Analytical thinking
- Multi-tasking
- Problem-Solving
- Fast Learner
- Team Collaboration
- Results-Driven approach
- Clear written reporting

EDUCATION

10/2020 - 03/2024   **Bachelor Degree**: **Computer Science, Mobile and Cloud Computing**

Akademia WSB - Dabrowa Gornicza, Poland

GPA: 4.395/5.0

LANGUAGES

English

Fluent

Afan Oromo

Native

Polish

Upper intermediate (B2)

Amharic

Native

CERTIFICATIONS AND LICENSES

- Azure Monitoring Automation - CodeCool
- Fundamental AI Concepts and Fundamentals of Machine Learning - Microsoft

https://learn.microsoft.com/en-us/users/deraradebisa-6958/

- Innovation and Entrepreneurship Theory and Practice - Academia WSB,
- AWS Cloud for Technical Professionals - Trailhead